

IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Michael J. LEMON et al.

Confirmation No.: 8359

Application No.: 09/862,612

Examiner: R. Stevens

Filing Date: 05/23/2001

Group Art Unit: 2176

Title: LIGHTWEIGHT DYNAMIC SERVICE CONVERSATION CONTROLLER

Mail Stop Amendment  
Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

Sir:

Transmitted herewith is/are the following in the above-identified application:

- (X) Response/Amendment ( ) Petition to extend time to respond  
(X) New fee as calculated below ( ) Supplemental Declaration  
( ) No additional fee  
( ) Other: (fee \$ )

CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY						
(1) FOR	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	(4) HIGHEST NUMBER PREVIOUSLY PAID FOR	(5) PRESENT EXTRA	(6) RATE	(7) ADDITIONAL FEES
TOTAL CLAIMS	21	MINUS	20	= 1	X \$50	\$ 50
INDEP. CLAIMS	3	MINUS	3	= 0	X \$200	\$ 0
[ ] FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM					+ \$360	\$ 0
EXTENSION FEE	1ST MONTH \$120.00	2ND MONTH \$450.00	3RD MONTH \$1020.00	4TH MONTH \$1590.00		\$ 0
OTHER FEES						\$
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$ 50

Charge \$ 50 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450.

Date of Deposit: 02/04/2005

Typed Name: Colleen F. Brown

Signature: *Colleen F. Brown*

Respectfully submitted,

Michael J. LEMON et al.

By *Jonathan M. Harris*

Jonathan M. Harris

Attorney/Agent for Applicant(s)

Reg. No. 44,144

Date: 02/04/2005



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:	Michael J. LEMON et al.	§	Confirmation No.:	8359
Serial No.:	09/862,612	§	Group Art Unit:	2176
Filed:	05/23/2001	§	Examiner:	Robert Stevens
For:	Lightweight Dynamic	§	Docket No.:	10012649-1
	Service Conversation	§		
	Controller	§		

**RESPONSE TO OFFICE ACTION DATED NOVEMBER 17, 2004**

Mail Stop Amendment  
Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Date: February 4, 2005

**AMENDMENT**

Sir:

In response to the Office action of November 17, 2004, please amend the above-identified application as follows:

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the listing of claims that begins on page 4 of this paper.

**Amendments to the Drawings** begin on page 9 of this paper and include both an attached replacement sheet and an annotated sheet showing changes.

**Remarks/Arguments** begin on page 10 of this paper.

An **Appendix** including amended drawing figures is attached following page 15 of this paper.

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